

Alpha Hotels & Resorts

INBOUND TOUR OPERATOR ACCOMMODATION CONTRACT

	ALPHA HOTEL CANBERRA A: 46 Rowland Cres, Greenway, ACT P: + 61 2 6293 3666 F: + 61 2 6293 3444 E: res.tug@alphahotels.com.au Reservations Contact: Ms Liz Bekavac
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Group & FIT Negotiated Nett Rates valid 01 April 2016 to 31 March 2017

Room Type	Rate Type	Rate (AUD)
Deluxe (Twin or Queen)	NETT B&B	\$119.00 \$112.00 (per night 2 + nights)

	ALPHA HOTEL EASTERN CREEK A: Cnr Brabham and Peter Brock Drives, EASTERN CREEK, NSW 2766 P: + 61 2 8889 7700 F: + 61 2 8889 7710 E: res.easterncreek@alphahotels.com.au Reservations Contact: Ms Carla Mercado
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Group & FIT Negotiated Nett Rates valid 01 April 2016 to 31 March 2017

Room Type	Rate Type	Rate (AUD)
Deluxe (Twin or Queen)	NETT B&B	\$125.00 (1+ nights)

	ALPHA MOSAIC BRISBANE A: 12 Church Street, FORTITUDE VALLEY, QLD P: + 61 7 3332 8888 F: + 61 2 8889 7710 E: res.mos@alphahotels.com.au Reservations Contact: Ms Carina Winter
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Group & FIT Negotiated Nett Rates valid 01 April 2016 to 31 March 2017

Room Type	Rate Type	Rate (AUD)
Deluxe (Twin or Queen)	NETT B&B	\$165.00 (1+ nights)

Your Alpha Hotels & Resorts sales contact

Belinda Montgomery – Director of Sales
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*All above rates are subject to Alpha Hotels and Resorts' Terms and Conditions.



Alpha Hotels & Resorts

I. GROUP BOOKING POLICY

I.1 GROUP BOOKINGS

- i. Bookings of 10 or more paid rooms are considered Group Bookings.
- ii. All Group booking requests must be advised in writing to the hotels Reservations Department.

I.2 GROUP BOOKINGS COMPLIMENTARY (FOC) POLICY

- i. 1 FOC room is provided for a bona-fide tour escort/group leaders, per every 10 paying rooms, to a maximum of 2 FOC rooms. (i.e. the 11th & 22nd rooms are FOC).
- ii. Subject to change at the hotels discretion.

2. GROUP PAYMENT POLICY

2.1 AT TIME OF BOOKING

- i. A deposit of one nights accommodation is due on booking.
- ii. Full payment is required within seven (7) days of arrival.

2.2 METHOD OF PAYMENT OPTIONS

- i. Payment may be made via EFT or credit card. Credit card surcharges will apply.
- ii. Cheque by arrangement. All payments by cheque must be cleared prior to group arrival.

3. GROUP CANCELLATION POLICY

3.1 GROUP CANCELLATION NOTIFICATIONS

Cancellations must be received in writing to the Hotels Reservations Department

3.2 GROUP BOOKING CANCELLATION FEES

- Bookings cancelled within fourteen (14) days of arrival will be charged one nights accommodation.
- Bookings cancelled within seven (7) days of arrival will be charged the full amount.

4. ROOMING LIST REQUIREMENTS

Final rooming list, meal and tour requirements are due 7 days prior to arrival.

5. PORTERAGE POLICIES

\$3.50 per person if pre-booked and subject to availability.

6. CHILD ALLOWANCES

Children, 12 years and under stay free when sharing with adult/s and using existing bedding. Extra person rate applies for additional rollaway beds. (Alpha Eastern Creek and Alpha Canberra- \$30 nett. Alpha Mosaic- \$40 nett)

7. SALE OR TRANSFER OF HOTEL

In the event a hotel is either sold, or a transfer of business occurs during the contract period, contracted rates for the hotel concerned may terminate. While reasonable endeavours will be made to assist in continuation of the contract with either the new owner or lessee, Alpha Hotels & Resorts cannot be held liable for any loss or damage as a result of contract termination.

Rates will be activated with reservations upon receipt of this signed contract

Name

Position

Company

Signature

Date
